



BSI Standards Publication

**Activities relating to drinking water and
wastewater services — Guidelines for the
management of wastewater utilities and for
the assessment of wastewater services**

National foreword

This British Standard is the UK implementation of ISO 24511:2024. It supersedes BS ISO 24511:2007, which is withdrawn.

The UK participation in its preparation was entrusted to Technical Committee CB/503, Drinking water and wastewater service levels.

A list of organizations represented on this committee can be obtained on request to its committee manager.

The attention of users is drawn to the existence of legislation or regulatory requirements that may override some provisions of this British Standard; in particular, to the legislation or regulatory requirements of the following:

- The Water Industry Act 1991 (as amended) and the Water Act 2014 (as amended);
- The Scottish Water (Objectives: 2021 to 2027) Directions 2020 (as amended) and the Water Industry (Scotland) Act 2002 (as amended); and
- The Water and Sewerage Services (Northern Ireland) Order 2006 (as amended).

UK users of this standard are encouraged to seek out up-to-date advice from appropriate regulatory authorities.

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