



Technical Report

ISO/TR 16355-9

Applications of statistical and related methods to new technology and product development process —

Part 9: Unified case study applying QFD to hardware, service, software, and hybrid products

*Application des méthodes statistiques et des méthodes liées aux
nouvelles technologies et de développement de produits —*

*Partie 9: Étude de cas unifiée appliquant la méthode QFD aux
matériels, aux services, aux logiciels et aux produits hybrides*

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